International Women's Day

Katie Knott

BUSINESS ADMINISTRATOR Stream Loyalty



What is your average day like?

General admin work including support with Sales and Marketing, organising events, chasing suppliers and contracts

Have you had any coaches or mentors throughout your professional life that have had an impact on where you are today?

I have a group of women who supported me as a young Manager starting out in my career, they encouraged me to believe in my abilities and grew my confidence. One in particular guided me through some complicated situations, I am now able to deal with things that I never knew I could. I have a lot to thank her for!

What is the one thing you love most about your job?

I have only been here a few weeks so I'm still finding my feet however, the people and flexibility have really helped me get to know the role and the support has been fantastic!

What has been your biggest success story to date or the achievement that you are most proud of in your career?

My biggest achievement would have been taking on a Business centre with no policies/procedures or systems in place. Using the knowledge from previous roles and putting practices into place that worked. We went from 35% occupancy to 100% in less than a year, with a lot of hard work and focus. Supporting my team and helping them understand how to run a business centre.

If you could travel back in time, what is the one tip you would give your younger self?

Believe in yourself and trust you can do anything you set your mind too. Also, sleep is precious!!

What job did you dream of doing when you were little?

I think I wanted to be a vet as I love animals. Surrounded by pets all my life it seemed like a lovely job, cuddling fluffy animals all day. I then got older and realised this is not the only thing the job entails!